

Upgrade Guidance for FI9828P V2

This firmware is only for FI9828P V2.

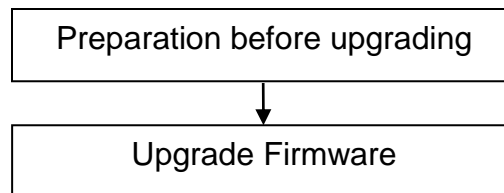
Please check your camera model on the bottom sticker of camera. Updating with the wrong firmware could severely damage and/or brick your camera.

Please make sure the firmware is correct.

If your camera model is FI9828P or FI9828W, do not upgrade this firmware.

Note:

System firmware 1.4.1.10, App firmware 2.11.1.131 **can** upgrade to this version;



Preparation before upgrading:

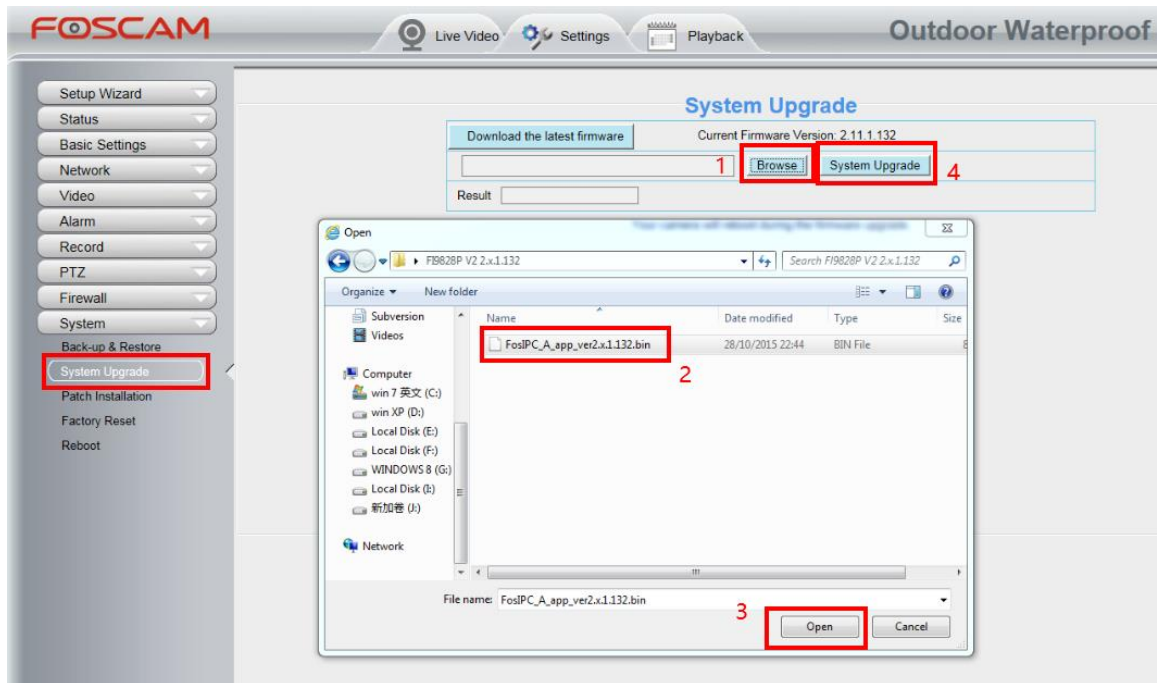
1. Please restart your camera before the upgrading;
2. Connect camera to router with an Ethernet cable before upgrading;
3. DO NOT upgrade firmware via wireless;
4. DO NOT upgrade firmware over internet, just finish it in LAN;
5. Keep power on during the upgrading;
6. Logging your camera as administrator first, upgrade firmware on web page.
7. Suggest to unplug SD card before upgrading.

Upgrade the Firmware:

Step1: Login your camera, go to **Settings → System → System Upgrade**.

Click **Browse/Choose File**, find the file **FI9828P V2_app_2.x.1.132** you've extracted in your local hard driver, then click **Open**. Camera will upgrade after you clicking **System Upgrade**.

Note: When “Upgrading, do not power off ... Xs” pop up, camera IP will disappear from the IP Camera Tool. Then camera will reboot itself, DO NOT power off the camera, please wait till the camera IP reappear in the IP Camera Tool.



Step 2: Login again to check if the **System Firmware Version**, **Application Firmware Version** and **Plug-In Version** upgrade correctly.

Device Information

Refresh

Camera Model	FI9828P V2
Camera Name	FI9828P
Camera ID	000000000001
Camera Time	2015/11/19 08:01:38
System Firmware Version	1.4.1.10
Application Firmware Version	2.11.1.132
Plug-In Version	3.1.0.9

Note:

You'd better re-install the plug-in if it did not upgraded;

Congratulations, your camera successfully upgraded to the latest firmware!

End

--- by Foscam Technical Support Team